

Business Insights Manager

A vacancy has arisen for an experienced analytical leader able to interpret data trends and provide data-driven, actionable insights to our business leaders at strategic, tactical and operational levels.

Location: Middlesbrough, Teesside.

Working Arrangements: Primarily on-site, some hybrid working.

The five main things our Business Insights Manager will be working on are:

- Creating a data strategy for the group, utilising the best technology, the right processes to empower our Business Leaders with relevant, timely and accurate information.
- Working closely with business leaders to bring together financial and non-financial data - transforming data and metrics into actionable insights.
- Creating and delivering reporting strategies for all levels: operational, tactical, and strategic.
- Coaching and mentoring operational teams in the effective use of data.
- Support the Group-wide continuous improvement strategy to improve safety performance, efficiency and service as well as maximise business opportunities.

We are seeking someone who:

- Has a demonstrable experience acting in a similar role as a leader in data strategy.
- Proven experience managing large volumes of data spread across multiple systems – with a track record of building meaningful data and reporting hierarchies.
- A commercially and technically astute problem solver who can quickly assimilate requirements.
- Demonstrate a track record of developing strong working relationships, at senior level, with a wide number of stakeholders.
- Previous working experience in a similar role for a minimum of 5 years.
- Excellent knowledge of data analytics and KPI development.
- Advanced IT skills – Excel and Qlik Sense experience as a minimum, but also an individual with experience of new and emerging technologies, with first hand leadership experience of deploying new technologies.
- Degree level education in a relevant field, valid UK driving licence.

Personal and behavioural qualities:

- Strong communication skills.
- Articulate & methodical approach to problem solving.
- Ability to absorb complex technical information and communicate effectively at all levels to both technical and non-technical audiences.
- Self-motivation with commitment, drive, and enthusiasm.
- Ability to remain calm and efficient under pressure, prioritising tasks in a high-pressure environment.
- Ability to demonstrate initiative and a proactive approach to daily tasks.
- Work well as part of a team.
- Flexible and adaptable to change.
- Excellent interpersonal, communication, presentation, and leadership skills.
- Ability to influence and challenge constructively.

Benefits:

We offer 25 days holiday, paid maternity, paternity and adoption leave, life insurance, a sick pay scheme and a cycle to work scheme.

If you are interested in this opportunity please apply in writing, outlining relevant skills & experience, to hr.recruitment@pdports.co.uk and use job reference **BIM2023**.



Scan our QR
code to take you
directly to our
careers page.